

Leading with Values: Measure Your School Culture to Promote Diversity & Inclusion

School culture – the values, beliefs and practices within an educational organisation’s community – is how institutions bring their unique spirit into action. A school’s culture affects student satisfaction and outcomes, and is a key factor in achieving diversity and inclusion goals.

However, this vital aspect of an institution’s performance can be difficult to evaluate or benchmark against competitors. Business schools rely on rankings to see how they are doing in relation to their peers – but these do not directly measure culture.

Research insights

This is not the case in the corporate world. The field of organisational psychology has significantly advanced in recent decades. Researchers working in the tradition of Geert Hofstede have developed methodologies to study culture. For instance, the GLOBE international academic initiative studied organisations in 63 countries to create a universal research framework.

More recently, the MIT Sloan Management Review launched the Culture 500 – a data-based project to select the top companies based on the way they perform on a set of cultural values. The MIT Sloan researchers emphasise the relation between culture and business outcomes. *“Culture matters for corporate performance,”* they write.

Cultural fit empowers performance

Organisational culture similarly affects business schools’ outcomes. *“Why is this cultural matchmaking important?”*, Unimy Director and PhD holder Kalin Yanev asks, *“Because as much as business schools thrive on diversity, each MBA student must feel at home first in order to realise their true potential”*.

But until recently, no data-based tool existed for business schools or academic institutions generally to get the bigger picture. Unimy, a project pioneered by Advent Group, fills this gap. Unimy builds on Hofstede’s model of organisational culture and adapts the GLOBE project’s metrics for business schools. It uses 6 cultural dimensions that are consistent across business schools worldwide. These dimensions were defined based on a survey of 4,850 students, alumni, and professors at 115 top business schools conducted by Unimy’s research team.

“We wanted to create a platform that leads to informed choices, as opposed to one that simply informs. There are plenty of lists, top 100’s and best of’s out there, but nothing that goes this deep into the university’s environment, organisation and worldview”, Kalin Yanev explains.

Cultural mapping instead of ranking

Together, the dimensions that [Unimy measures form the MBA Cultural Map](#) – an interactive database of accredited global business schools – visualise a school’s cultural profile and the way it compares to its peers. The Cultural Map was developed based on thorough analysis of student and candidate reflections from Access MBA One-to-One events of Advent Group, a leading company with 16 years of experience in MBA and graduate school candidate consulting and recruitment solutions, in addition to the Unimy ongoing research. Unimy employs psychometric methods to continually optimise results.

Business schools use the Cultural Map to understand their own culture in an objective way and to see what makes them truly stand out. In addition, a growing number of prospective students search Unimy to discover business schools that fit their own preferences and values. Placing a premium on accreditation as a quality indicator, and adding the culture map Unimy shows candidates where they are likely to have the best experience and chance of success.

The school accreditation process evaluates what is taught in business school as part of the curriculum. In addition, a measure of a school's culture shows how students actually learn and engage to apply those lessons.. Unimy's Culture Map is different from traditional rankings in that it provides objective data without assigning a positive or negative value to each school's unique profile.

Diversity and cultural fit

Unimy – globally accessible, reaches a diverse base of qualified applicants on all continents. The latest dynamics reveal 38% of Unimy users are based in Asia, 25% in the Americas, 25% in Africa, and 11% in Europe. In addition, Unimy's AI algorithm matches prospective applicants and business schools, thus providing a new mode of selection that is free of bias and allows schools to consider individuals from various backgrounds. The platform leads schools to candidates they may not otherwise be able to reach, but who would be a great fit for the school.

Business school applicants come with diverse perspectives and goals, and there is no one-size-fits all approach to business education. Each applicant can find an environment where they will thrive, and schools can build stronger, inclusive communities.

An important addition to business school leaders' toolkit, the Culture Map offers a new approach to increasing institutional impact by building strong communities that promote a school's values.